

Protecting essential data

THK's seismic isolation devices



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Testimonial Construction incorporating seismic isolation

Customer information must be regarded as an asset, which can be thoroughly protected by seismic isolation devices.

The MISHIMA SHINKIN BANK's head office and branches are linked by a private computer network, and customer information is compiled and managed by the servers at the head office. The bank has a highly reliable security system in place to prevent unauthorized access to confidential business information and customer data by someone trying to hack into the network, but we have still had concerns. The data is all backed up, of course, as a countermeasure against the occurrence of a natural disaster, but it would take some time for the network to recover. I saw a demonstration video for THK seismic isolation devices and learned about how they work. I realized how important it is to protect information against the occurrence of a natural disaster, and we concluded that simply anchoring servers to the floor was insufficient for effective business continuity planning. We decided to have seismic isolation devices installed.

When the Suruga Bay earthquake struck, the very first order we received was to ascertain the safety of our servers. Although the earthquake registered a low level five in the city of Mishima, our servers were not affected in any way, thanks to our seismic isolation devices.

For a financial institution, customer information is an essential asset, so we naturally have an obligation to protect it, despite the cost. To ensure business continuity, we plan to increase the number of seismic isolation devices we have installed from three to five, and to further reinforce our safety and security systems.