

Grateful for consideration as well as quality



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Citizen Machinery Miyano has had a long and close relationship with THK. Over 90% of our machine tools use THK's LM Guides, and we hold events where our engineers and theirs get together to exchange ideas and discuss technical issues.

This is the first time we've used seismic isolation devices. We have a lot of faith in THK products, though, so we had no doubts about the quality. The installation work had to be coordinated with the moving of three-dimensional measuring equipment from another plant, however. We couldn't spare much time for the project, and it took a while to get company approval for the seismic isolation devices. The people at THK waited patiently to get the final go-ahead and then installed the devices within a very short time. We're grateful to THK for being so accommodating.

The three-dimensional measuring device now protected by seismic isolation is used to perform final inspections on our in-house jigs. If it gets shaken up in an earthquake, it loses all accuracy and has to be recalibrated, which takes a week and is very costly. From a cost-performance standpoint as well, we're glad we opted for seismic isolation.



Seismically isolated 3D measuring device.